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INFORMATION DISCLOSURE STATEMENT BY APPLICANT

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Complete if Known					
Application Number	09/932,033				
Filing Date	08/17/2001				
First Named Inventor	Yevgeniy Petrovykh				
Art Unit	2154				
Examiner Name	NA				
Attorney Docket Number	P5063				

			U.S. PATE	ENT DOCUMENTS	
Examiner Initiats	Cite No. 1	<u>Nocument Number</u> Number-Kind Code ² (if known	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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		FORE	IGN PATENT D	OCUMENTS		
Examiner Initials	Cite No. 1	Foreign Patent Document Country Code 3 -Number 4 - Kind Code ((f known)	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T®
		WO 00/69140 A	11/16/2000	Ericsson Telefon AB L M		
		KR 2001 016 151 A	03/05/2001	Nextware Inc.		
		GB 2 338 870 A	12/29/1999	Chen Yong Cong		_
		WO 01/40959 A	06/07/2001	Lightning Rod Software Inc.		<u> </u>
		EP 1 107 615 A	06/13/2001	Genesys Telecomm Lab Inc.		
7	ļ	EP 1 119-170 A	07/25/2001	Avaya Techology Corp		_

Examiner Signature	A Shok Party	Date Considered	1/4/00

English language Translation is attached.

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PTO/SB/08B (08-03)

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ADE				Application Number	09/932,033	
INFO	DRMATIO	N DIS	CLOSURE	Filing Date	08/17/2001	
STATEMENT BY APPLICANT		First Named Inventor	Yevgeniy Petrovykh			
(Use as many sheets as necessary)				Art Unit	2154	_
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Sheet	2	of	2	Attorney Docket Number	P5063	

		NON PATENT LITERATURE DOCUMENTS	
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(AP)	1	ELIZABETH D. ZWICKY, SIMON COOPER, D. BRENT CHAPMAN: Building Internet Firewalls, June 200 (2000-06), O'Reilly, USA Sebastopol, XP002290595, pgs. 52-53	
		KOPLOWITZ, H.B.: Instant Mess (Lost in Cyberspace) Online 1999, XP002290590 from the internet: URL:http://onyx.he.net/{hotmoves/LIC/instrant/im.html>'retrieved on 2004-07-22	
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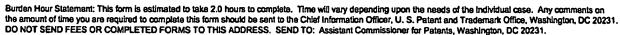
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Application Number	NA a		
Filing Date	08/17/2001	2	二二
First Named Inventor	Yevgeniy Petrovykh	2	重
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Attorney Docket Number	P5063	0	

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M		09/710,042		Stefaan V. A. Coussement	NA	Priority Claim
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	FOREIGN PATENT DOCUMENTS								
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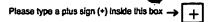
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INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Application Number	NA	33 T	
				Filing Date	08/17/2001		
				First Named Inventor	Yevgeniy Petrovykh	S. 03	
				Group Art Unit	NA	. <u></u>	
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		OTHER PRIOR ART - NON PATENT LITERATURE DOCUMENTS	
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(Gg)		YEVGENIY PETROVYKH Alternative Method for Call Center in an Instant-Messaging Present Protocol Type of Environment June 27, 2001, Disclosure Document #496198, USPTO	

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